

# Jenson Worldwide Tours

Name: \_\_\_\_\_

Age: \_\_\_\_\_

Occupation: \_\_\_\_\_

Current Address: \_\_\_\_\_

District: \_\_\_\_\_

State: \_\_\_\_\_

Permanant Address: \_\_\_\_\_

District: \_\_\_\_\_

State: \_\_\_\_\_

Nationality: \_\_\_\_\_

Residential Status (For Persons Residing outside India): \_\_\_\_\_

Pan Card: \_\_\_\_\_

Adhaar Card: \_\_\_\_\_

Passport Number: \_\_\_\_\_

Health Conditions (if any)

\_\_\_\_\_  
\_\_\_\_\_

Tour Destination: \_\_\_\_\_

Date of Departure: \_\_\_\_\_

Dear Traveller,

We are delighted to have you today. Thank you for choosing 'Jenson Worldwide Tours'. Though we take utmost care to all efforts to ensure that each of our travelers have a wonderful holiday experience, we have come up with the following terms and conditions for providing clarity to each of you regarding our policies and the manner in which we at Jenson Worldwide Tours conduct ourselves. To avoid hassle and misunderstanding, we request you to thoroughly read and understand our 'Terms and Conditions' along with Privacy Policy as you look forward to booking a tour with us or avail any of our services whatsoever or indulge in any transaction whatsoever with us at Jenson Worldwide Tours. Once you have made booking with us at Jenson Worldwide Tours, it would imply that you have thoroughly understood, consented and shall be bound by the 'Terms and Conditions' laid down by Jenson Worldwide Tours. In case you disagree or object with any of the 'Terms and Conditions', we request you to refrain from proceeding with the booking.

# Terms & Conditions

## 1. Introduction:

1. That the 'Terms and Conditions' shall extend to all our group tours, customized holidays, corporate tours, any other services provided whatsoever, Domestic, International or Inbound curated by 'Jenson Worldwide Tours.'
2. 'Jenson Worldwide Tours' shall have the final authority on the interpretation of these 'Terms and Conditions'
3. 'Jenson Worldwide Tours' reserves the right to amend, vary, add, amplify or waive any stipulation, representation, term or condition mentioned in the 'Terms and Conditions'.
4. Under any unprecedented force majeure situation or any changes in Government Policy, 'Jenson Worldwide Tours' reserves the right to supersede any part of these 'Terms and Conditions' with an alternate and valid enforceable provision.
5. Each of these 'Terms and Conditions' shall be severable and if any provision thereof is declared invalid, illegal or unenforceable, then remaining provisions nevertheless shall have full force and effect.
6. These 'Terms and Conditions', together with the other booking related terms/ communication sent periodically, shall form a part of and be treated as one and all together constitute the entire agreement between 'Jenson Worldwide Tours' and you.
7. These terms and conditions shall become applicable as soon as the booking has been made with 'Jenson Worldwide Tours' on payment of consideration and/or tour costs as prescribed from time to time.

## 2. Bookings:

1. Any traveller, who either by herself/himself or on behalf of several other travellers, purchases/books any product or avails service provided by 'Jenson Worldwide Tours' through website, call, office or through any other means whatsoever shall be bound by these terms and conditions. These terms and

conditions shall prevail between such travellers and 'Jenson Worldwide Tours' and therefore both the traveller and 'Jenson Worldwide Tours' shall be bound by the 'Terms and Conditions' mentioned herein.

2. Travellers booking for themselves individually are required to have attained age of majority i.e., shall be 18 years old or more to be eligible to book any tours or services with 'Jenson Worldwide Tours'
3. Travellers shall provide accurate, correct and genuine information when filling up the booking form. If bookings made based on misinformation, 'Jenson Worldwide Tours' shall not be responsible for the additional costs incurred for rectification/amendment.
4. 'Jenson Worldwide Tours' shall reserve the right to accept or decline the booking of any person/s or cancel the booking without assigning any reason.

### **3. Tailor Made Tours:**

The designing fees for tailormade tours is Rs. 10,000/- (Rupees Ten Thousand Only) for tours within India and Rs.25,000/- (Rupees Twenty-five Thousand Only) for tours abroad, which must be paid at the time of enquiry. This fee shall be adjusted in the booking amount if tour booked within 45 working days from the date of receiving the same.

### **4. Physical & mental fitness:**

All travellers are required to inform 'Jenson Worldwide Tours' about their health conditions if any at the time of booking. It is advised travellers with any health ailments consult their doctor before booking with us. Any kind of inability whatsoever due to health reasons to continue or keep up with the tour shall not be compensated or looked after by 'Jenson Worldwide Tours' or their representatives. If you remain silent it would imply that you are physically and mentally fit. 'Jenson Worldwide Tours' shall reserve the right to decline the booking or discontinue the travellers from the tour if found unfit to travel, or the health condition is interfering with the itinerary. Expenses incurred due to any prevailing health condition or ones developed on tour or in case of accidents shall be borne by the travellers only. All travellers above the age of 65 years are required to submit a certificate from a doctor certifying them 'fit to travel' and commute during the tour.

## **5. Mandatory Health Requirement:**

Travellers shall abide by the mandatory requirements and restriction, as prescribed by in regard to a particular travel destination.

## **6. Travel During Pregnancy:**

We at 'Jenson Worldwide Tours' do not advise travelling during pregnancy as we are not equipped and/or do not have the expertise for attending to pregnant women, which the traveller should make note of.

## **7. Tour-Cost & payment:**

1. For booking with us at 'Jenson Worldwide Tours' travellers will have to pay to 'Jenson Worldwide Tours' by Cheque, Demand Draft, NEFT, RTGS, IMPS. Payments to be made in INR (Indian Rupees) only.
2. At 'Jenson Worldwide Tours' we do not accept any credit card payment from any of our travellers.
3. For bookings made by NRI travellers the banking charges that are incurred in addition to the tour cost are to be solely borne by the traveller.
4. As regards the taxes levied upon the tour cost, they shall be subject to the changes in government policies.
5. In cases where the tour cost is not paid one time, the remaining amount shall be subject to the fluctuation of the local currency of the travel destination.
6. The tour cost quoted to a particular traveller is subject to changes depending on the time of booking, repeater traveller discount, availability, NRI Travellers etc.
7. Worldwide Tours shall cancel the booking and forfeit booking amount, in case of non-payment of entire/remaining tour cost within the stipulated time before the date of departure.

## **8. Documents:**

Traveller/s required to have valid Identity Proof to book with us 'Jenson Worldwide Tours'. Travellers booking International Tours shall have a valid passport and not having expiry date less than 6 months before date of travel/ departure. Any document related issues that might lead to cancellation shall not

be the responsibility of 'Jenson Worldwide Tours' and the booking of such a traveller would be cancelled and cancellation fees shall be levied upon such a traveller.

#### **9. Visa:**

We at 'Jenson Worldwide Tours' shall guide you with the VISA procedures, however in case of rejection/refusal of VISA by the Consulate/Embassy to a traveller shall solely be the responsibility of the traveller. Visa fee is non-refundable and cancellation charges shall apply.

#### **10. Itinerary:**

1. 'Jenson Worldwide Tours' shall reserve the right to alter and amend the itinerary before the tour departure or while on tour, without prior intimation if circumstances so warrant, to facilitate the tour for a smooth travel. Such alteration in case of development of unforeseen circumstances beyond the control of 'Jenson Worldwide Tours' or due to Force Majeure events. In case of force majeure events or any accidents on the tour beyond the control of 'Jenson Worldwide Tours' the additional charges incurred shall be borne by the travellers and would not deem to form a part of the tour cost or compensation or refund in such events cannot be claimed from 'Jenson Worldwide Tours'.
2. 'Jenson Worldwide Tours' shall not be liable to refund entire or part of the tour cost if any traveller is unable to avail any of the services, stays, food, visitation tickets or travel tickets due to any personal, health related or any other reason whatsoever during the tour.

#### **11. Insurance:**

The travel insurance that is opted for by the traveller, and the settlement of any kind of claims whatsoever in that regard shall be an affair between the insurance company and the traveller only and that 'Jenson Worldwide Tours' shall have no role to play in the said affair/transaction.

#### **12. Cancellation Charges:**

1. When we at 'Jenson Worldwide Tours' prebook a tour for you, we do so well in advance before the date of departure. While we engage third party services like airlines, cruises, railways, transportation, hotels, restaurant the cancellation

policies of such third parties shall be applicable in addition to the terms and conditions of 'Jenson Worldwide Tours'.

2. Once the booking is cancelled, it cannot be reinstated. Any reversal/re-booking will be treated as fresh booking and additional charges may apply.
3. The Cancellation Charges are as follows:

Number of days prior to departure	Cancellation charges % on total tour price
46 - 31 days	25% Non-Refundable on the tour cost paid
30 - 15 days	50% Non-Refundable on the tour cost paid
14 - 8 days	75% Non-Refundable on the tour cost paid
7 days	100% Non-Refundable on the tour cost paid
No Show	100% Non-Refundable on the tour cost paid
IN ANY OTHER CASE INR 25,000/- NON - REFUNDABLE.	

4. Jenson Worldwide Tours reserves the right to determine the quantum of refund payable to the traveller in case of cancellation, transfer or amendment of the tour. The refund amount is calculated on the basis of various factors such as the cancellation date, reduction in tour capacity, contractual agreement and cancellation policies of associates like airlines, railways, hotels, transport etc. The decision given by Jenson Worldwide Tours on the quantum of refund according to the Cancellation Policy shall be final and will be paid directly to the traveller.
5. Jenson Worldwide Tours specifies that no interest will be applicable on refund.
6. Cancellation shall attract the cancellation charges on total tour cost.

I, \_\_\_\_\_, Age: \_\_\_\_\_ years,

Residing at: \_\_\_\_\_

\_\_\_\_\_, have thoroughly read and understood the contents of the terms and conditions, as a traveller on booking with Jenson Worldwide Tours, I undertake to honor and abide by the terms and condition set forth herein.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_